



TERMS AND CONDITIONS

PRICING:

Prices are in EURO and are subject to change without notice.
All orders are subject to price in effect at time order is placed.

AVAILABILITY:

Our standard lead time is 4/5 weeks for production (order from about 80 mtl), may be longer for complex projects.

EXPEDITED ORDERS:

La Scala Milano Wallcovering works to ship all orders in a timely matter, however rush ordering is available for any additional 30% of retail value. Our expedited order time is 4/5 weeks for production (order from about 80 mtl).

PAYMENT TERMS:

Delivery cannot be scheduled without full prepayment cleared. Please make payment to:
L.S.M. WALLCOVERING S.r.l.s, Via Tazio Nuvolari 5, 10026, Santena, Torino, Italy.

CANCELLATIONS:

Cancellation must be made within 24 hours of confirmation of order.
Orders cannot be cancelled after this grace period has passed.
We cannot accept cancellation of rush orders once they have been confirmed.

SHIPPING:

All shipments will be made via carrier.

RETURN POLICY:

Custom products or modified versions of standard products are final sale and cannot be returned or exchanged.

CUSTOMIZATION:

La Scala Milano offers a custom color creation from 50 mtl.

There is a fee of 250,00 Euro for development of a new color which includes three color selections to choose from. The client must provide La Scala Milano with a sample of the color they would like produced. We kindly request a prepayment before start the production.

DAMAGED GOODS:

All terms carefully inspected and packaged prior to shipment. Please examine your order upon arrival for any damage. If items have arrived damaged, a replacement will be sent only if the damage is reported within 5 calendar days, the original packaging is kept for inspection by carrier, and photos are provided of damage. Please write an email to: info@lascalamilanowallcovering.it within 5 calendar days to make a claim.

WARRANTY:

La Scala Milano Wallcovering warrants its products to be free of defects in workmanship under normal use and service for a period of one year from date of purchase.

The application or the cut off two bolts, it represents the complete acceptance and the compliance of the product received.

La Scala Milano Wallcovering reserve the right to inspect the damage product before having any obligation under this limited warranty.

All costs of shipping for inspection are sole responsibility of the purchaser.

La Scala Milano Wallcovering, at it's option, shall repair or replace the defective unit covered by this warranty.

La Scala Milano Wallcovering is not responsible for damages caused by improper installation, maintenance or operation. Our warranty extends to products purchased only by the original purchaser.

IL TEAM della SCALA MILANO WALLCOVERING

**info@lascalamilanowallcovering.it
www.lascalamilanowallcovering.it**